FAQs about Care Everywhere

What is Care Everywhere?

Care Everywhere allows doctors and nurses to electronically exchange patient medical information. Currently, at Yale New Haven Health, this exchange only works between Epic-to-Epic EMR academic medical systems.

How do you find out if your patient has an Epic Record elsewhere?

1) A physician who wants to see if his or her patient has an Epic record at another institution simply needs to click on the “outside record” button in the encounter visit.

2) The physician then searches or scrolls through the list of Epic institutions to identify the proper organization.

3) Once organization found, the physician can query that system for his or her patient’s information.

4) To access this information, the physician must enter his/her Epic username and password and identify the reason for access. The physician must sign a HIPPA release of information form.

What types of information is shared?

Patient health information includes any information in the personal electronic health record. Exchanged information may be include:

- Allergies
- Medications
- Medical history
- Immunizations
- Patient visit summaries
- Test results
- Diagnoses

How does Care Everywhere benefit a patient?

When you visit a non-YNHHS clinic or hospital, Yale New Haven Health will be able to electronically exchange information about the tests, procedures, and other information gathered during your visit. Exchanging health information between medical organizations is traditionally a time consuming process. If you agree to have your health information transmitted electronically, your Yale New Haven Health care team can access information from compatible outside organizations in a matter of minutes. Your health care team will have access to more information about your health status. This will help them better and more efficiently meet your health care needs.

Who can view my information?

Only health care professionals involved in your care during your health care visit can view your information.

Can I get my records electronically transmitted from any medical organization I have visited?

Yale New Haven Health can only transfer your personal health record electronically to and from other organizations that use Epic Systems Corporation software.

See list of organizations using Care Everywhere:
http://www.epic.com/CareEverywhere/