

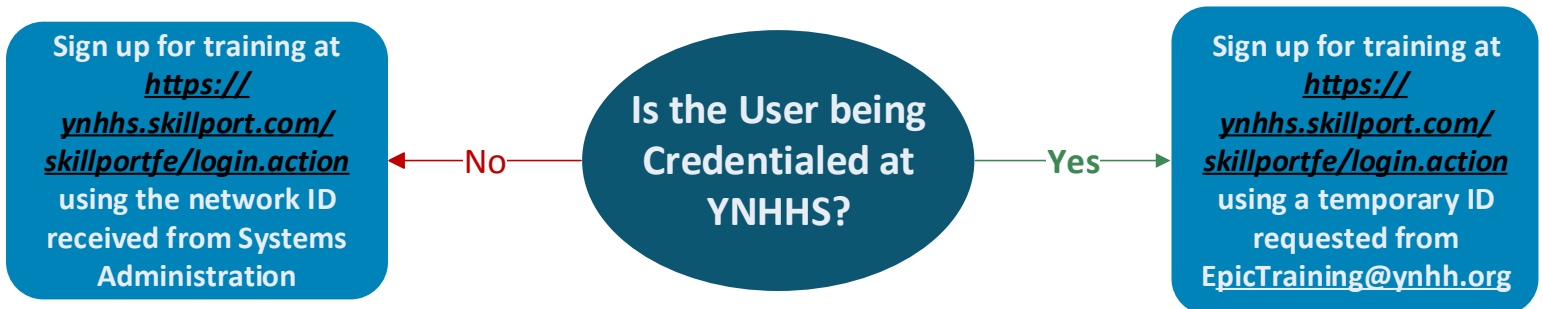
Epic Hyperspace Access

Steps for Success

Step 1:



Step 2:



Step 3:



Additional Notes

- Access request process should begin 2 weeks prior to start date, but not more than 45 days to allow adequate time for training and access to be completed.
- Timeframe to provision access if an accurate “similar to” user is provided is 3-5 business days from receipt of request. Exception: Midlevel and above providers must complete YNHHS credentialing before access can be given.
- Same day access as completion of training requires the trainer to notify the Epic Security on-call analyst within business hours.